

BENTON JACKSON

BUSINESS SYSTEMS · DATA ANALYTICS · AI-ENABLED SOLUTIONS

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PROFILE

Supply chain graduate who moved from running business processes to building the systems behind them: SAP and Excel reporting automation at Collins Aerospace, CRM and estimating-tool ownership at a building-products supplier, and AI-assisted client solutions through HIGHSPUR. Begins Iowa State's M.S. in Information Systems in January 2027.

EDUCATION

IOWA STATE UNIVERSITY

Master of Science in Information Systems

Bachelor of Science in Supply Chain Management

Ames, IA · Debbie and Jerry Ivy College of Business

Begins January 2027 · Expected December 2027

May 2025 · Cumulative GPA 3.6

Credentials Lean Six Sigma Green Belt (Six Sigma Global Institute) · Career Essentials in Project Management (Microsoft and LinkedIn) · SAP BI/BW Project Design and Implementation (LinkedIn Learning)

Leadership Executive Board Member, Supply Chain Management Club, Iowa State University (2024 – 2025)

PROFESSIONAL EXPERIENCE

HIGHSPUR LLC

Sioux City, IA · September 2026 – Present

Founder and Digital Solutions Consultant

- Founded a digital solutions consultancy with two paying clients; run each engagement independently from discovery interviews and requirements definition through scoping, solution development, revision cycles, and delivery to the business owner.
- Leading a website redesign for a commercial building-products client: information architecture, user-experience and landing-page structure, SEO-informed page design, photography and image optimization, and the supporting marketing collateral.
- Direct AI-assisted development (OpenAI Codex, Claude Code, GitHub) that turns documented requirements into working prototypes and workflows, then evaluate and test the generated functionality against the specification before it reaches a client.
- Building a construction lead-intelligence tool that aggregates public building-permit and property records, matches each filing to the builder behind it, enriches records with contact detail, and structures the output for earlier, better-qualified prospecting.

THERMAL SHOP

Cedar Rapids, IA · January 2026 – August 2026

Account Manager and Systems Specialist

- Mapped the lead-to-estimate-to-scheduling process and defined requirements for an internal CRM (lead stages, required fields, follow-up workflows, filtering, and reporting views), directed an AI-assisted build, wrote the acceptance tests, and handed it to the company technology team, which integrated it into software now used by nine people.
- Owned 28 repeat contractor accounts generating roughly \$1M annually, about 15% of company revenue, coordinating requirements, bids, scheduling, and issue resolution across builders, installers, and suppliers as the single point of contact.
- Built an Excel estimating model that normalizes inconsistent takeoff data, aggregates material quantities, and applies markup rules, cutting quote preparation from about an hour to roughly ten minutes while improving pricing consistency.
- Consolidated job, bid, and account tracking from scattered spreadsheets and individual recall into structured records, improving record completeness, follow-up ownership, and leadership visibility into all active work.

RTX | COLLINS AEROSPACE

Cedar Rapids, IA · June 2025 – January 2026

Internal Product Support Analyst, Customer Support Services

- Developed a reporting tool for the department director that reconciled SAP master data against export-classification changes to identify every affected program and assembly, turning a monthly compliance report into an on-demand view that flagged unclassified parts before shipment; presented it to sustainment leadership and earned a department-recognized award.
- Designed auto-updating Excel priority scorecards from SAP extracts that ranked 200-plus high-value assemblies by urgency, status, and risk, surfacing overdue actions and replacing manual multi-sheet review as the basis for daily escalation decisions.
- Automated recurring SAP BI/BW report pulls in Analysis for Office with VBA-set query variables, replacing a manual retrieve-and-rebuild sequence with one repeatable workflow; validated obsolescence data across 77 top-level assemblies against product-data and bill-of-material records, wrote the team reference guide, and trained a senior analyst on it.
- Tracked 200-plus assemblies across two international defense sustainment programs through quote, purchase-order, repair, and shipment status against contractual return dates, resolving pricing, date, and documentation discrepancies with global trade, engineering, and service-center teams and reporting risk in program management reviews.

TECHNOLOGY AND CORE SKILLS

Systems and analytics SAP · SAP BI/BW (Analysis for Office) · Advanced Excel (XLOOKUP, SUMPRODUCT, Power Query, pivot tables) · VBA · CRM requirements and acceptance testing · dashboards and scorecards · data validation and reconciliation

AI and digital AI-assisted development (OpenAI Codex, Claude Code, ChatGPT) · GitHub · Squarespace · Figma · Adobe Illustrator and Photoshop · Canva · SEO-informed site structure · photography and image optimization

Business and methods Requirements definition · workflow and process design · project coordination · stakeholder communication and presentation · technical documentation · Lean Six Sigma